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Bridging the Skills Gap: Enhancing the Student Employee Experience

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Bridging the Skills Gap: Enhancing the Student Employee Experience

Our Program

The University Libraries' Professional Development Certificate Program is a series of one-hour workshops designed to supplement the university experience of library student assistants.

Through participating in the program, library student employees acquire skills and knowledge which help them achieve academic and professional goals.

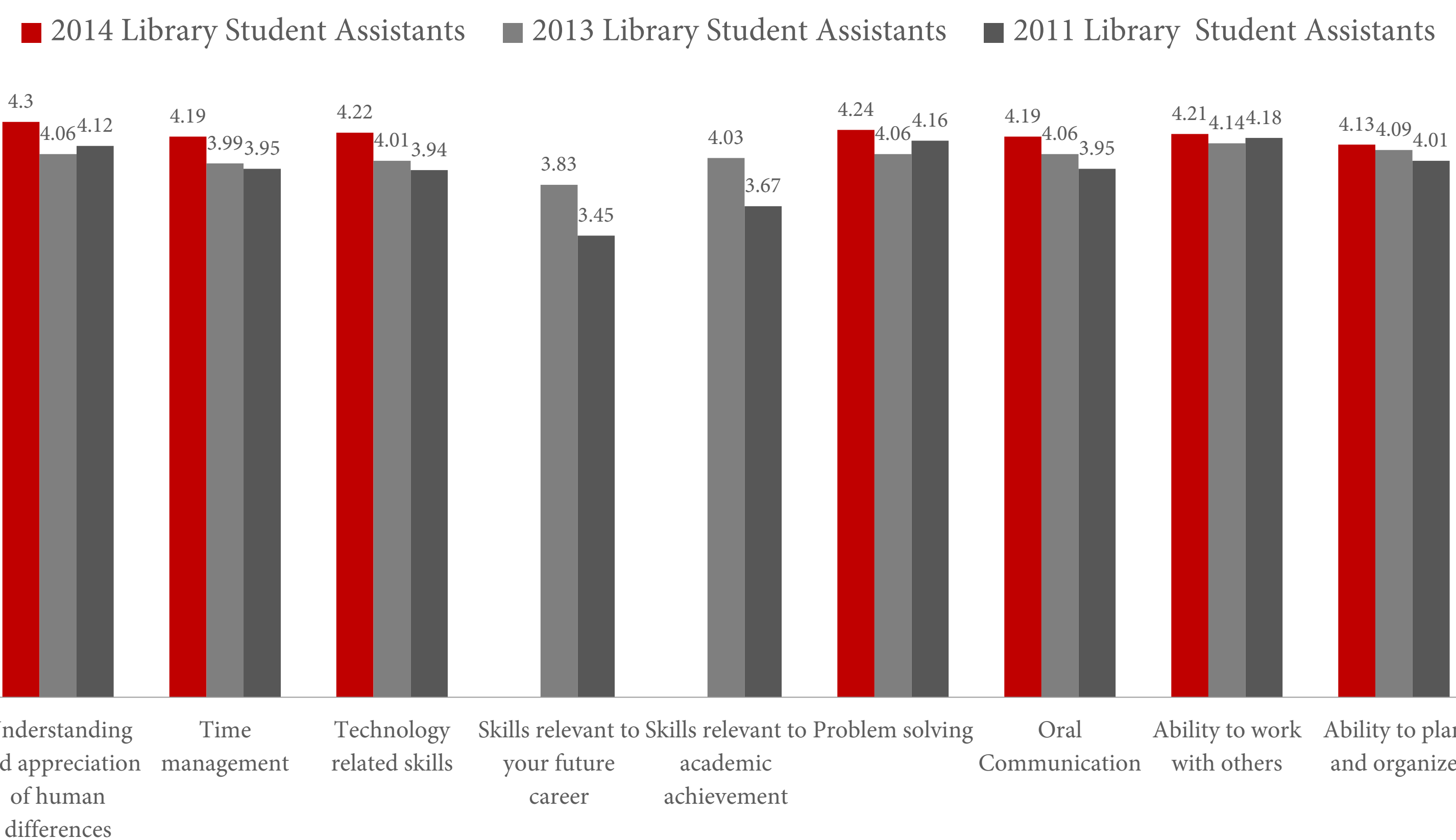
The primary goal is to support student assistants in the completion of their studies at UNLV.

Background & Need

- Dean Iannuzzi's vision to add value to the student employment experience.
- To retain student employees throughout their undergraduate studies by meeting their needs and wants.
- Develop soft skills desired by student supervisors.

UNLV Campus Survey

Through your student employment experience and training, to what extent have you enhanced the following skills?



Learning Outcomes

- Report increased confidence in navigating the combination of school, work, and personal responsibilities.
- Recognize the University Libraries as part of their campus support system.
- Demonstrate confidence when using library services and resources in their academic endeavors.
- Express an increase in confidence when facing future career prospects.
- Be able to identify additional campus resources and the services offered.
- Recognize and explain the value of working at the University Libraries.
- Be able to articulate the importance of "soft skills" in their personal, academic and professional lives.

Results & Participation

Total Attendance: 876

of Different Topics: 24

of Unique Attendance: 154



Assessment

- Focus groups
- Student assistant perceived value surveys
- Student supervisor perceived value surveys & polls
- Annual campus surveys
- Certificate reflective essay & survey

Certificate Component



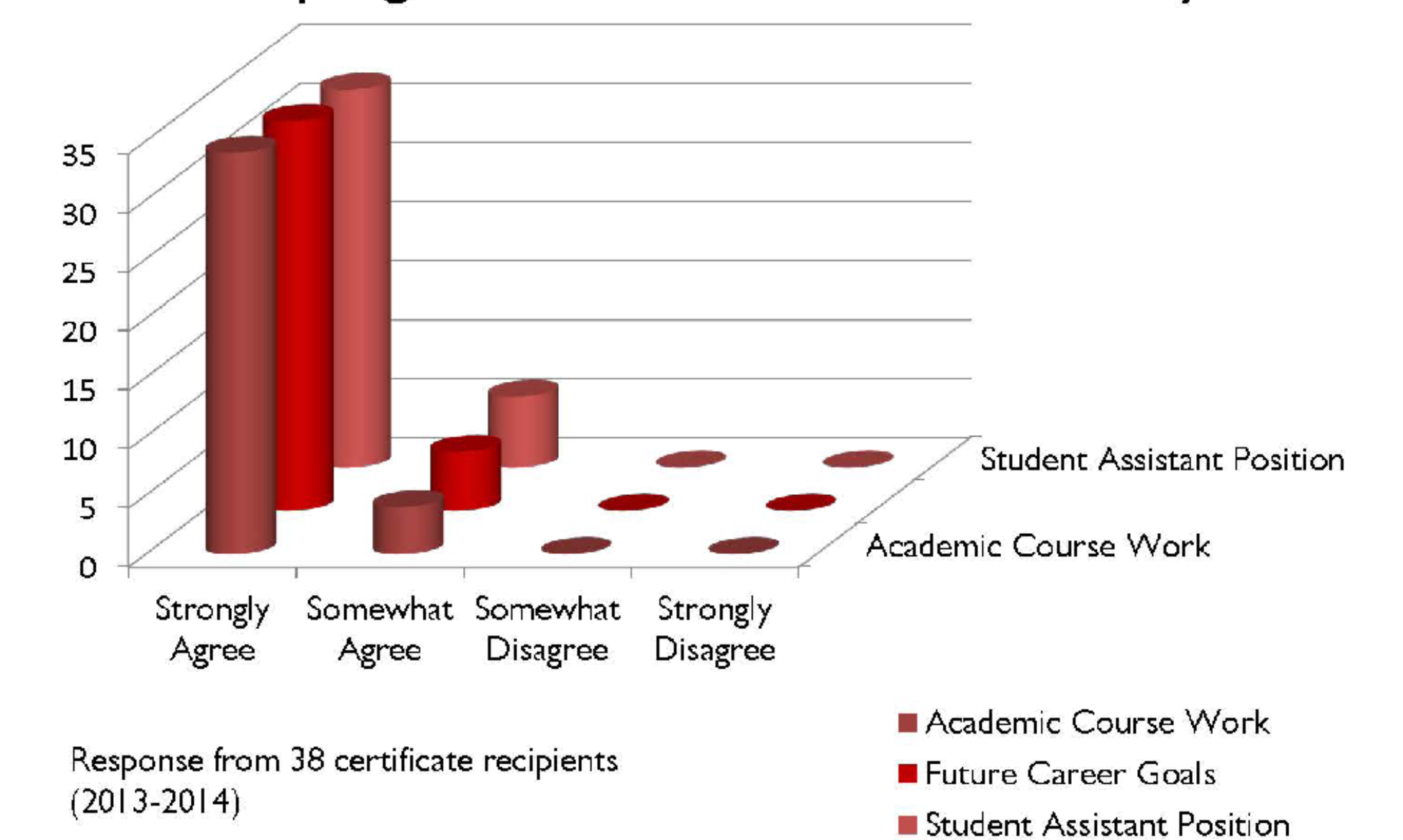
- Attend six one-hour workshops
- Minimum of one credit from four core subject areas & two electives
- Application with 250-500 word reflective essay & exit survey

Workshops Offered

Academic Skills	Professional	Technology	Library	Electives
Time Management	Resume Writing	MS Word	Find It!	Stress Management
Tackle that Term Paper	Personality Workshop	MS Excel	Google	Active Shooter
Goal Setting	StrengthsQuest	MS PowerPoint	Preservation Awareness	Healthy Shopping on a Budget
Study Cycle	Lean Thinking	Photoshop Basics	Quick Search (Summon)	Budgeting Basics
	Effective Communication	Photoshop Intermediate	RefWorks	
	You Got Hired, Now Don't Get Fired!		Dig into Databases	
	Job Interviewing		Building Your Own Personal Archive	
	Choosing a Career/Major		Behind the Scenes of Special Collections	

Program Feedback

The program OVERALL is valuable to my:



Next Steps

- Assessment of impact on retention & student success.
- Expansion to include student employees from a campus unit.