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Working at Goodwill and What It Has Taught Me

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Joseph Cheney

The Experience

Donate. Shop. Change a Life!

Social Impact and what I learned from it

- I was able to contribute in organization of clothes
- It helps people in finding the right piece of clothing when they need to find it through a section
- It taught me about organization, priorities, and communications with others

Goodwill’s Origin and Mission:
Goodwill was founded in 1902 by Edgar J. Helms, a Methodist minister and early social innovator. The main objective of Goodwill is “to enhance the dignity and quality of live of individuals and families by helping people reach their full potential through education, skills training, and the power of work”.

References:
http://www.goodwill.org/about-us/
http://www.goodwill.org/about-us/goodwills-history/

The problem being addressed

- Lack of clothing for people
- People who have clothing that they don’t want to keep
- To have clothing options for people at a reasonable price (i.e. blue tag sales have clothing options with a blue tag for 50% off on Fridays, green tag sales 50% off on Saturdays, etc.)

The Experience Social Impact and what I learned from it

- Sorting out clothes as well as tags
- It felt unique being able to help other people in a spacious environment
- Conferring with a manager to ask what should be done next