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Nevada Interagency Volunteer Program: Helping Hands Across Public Lands – Phase II: Quarterly Progress Report, Period Covering April 1, 2010 – June 30, 2010

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QUARTERLY PROGRESS REPORT

University of Nevada, Las Vegas
Period Covering April 1, 2010 – June 30, 2010

Cooperative Agreement Number H8R07060001
Task Agreement Number J8R07070001

Nevada Interagency Volunteer Program: Helping Hands Across Public Lands – Phase II

Executive Summary

- The number of records in the volunteer database increased by 6% over the last quarter. The database now contains 7,250 records.
- A new tracking method was implemented to provide a more comprehensive analysis of website activity. Results show an average of 1397 visits per month, and with an average of 3,400 pages viewed per month.
- Spring volunteer training has been completed.
- Initial planning for Fall events has begun.
- Preparations and initial planning for the 2,010 volunteer recognition banquet began.
- The Interagency Volunteer Standard Operations Manual has been updated and revised.
- Get Outdoors Nevada supported 17 volunteer events in a variety of ways. These events utilized 879 volunteers whom contributed 3,614 hours of service.

Summary of Attachments

- IVP team meeting agendas

Task 1. Refine and maintain a quality Web-based volunteer database.

- The Volgistics volunteer database is now populated with 7250 records, representing an increase of 1,071 individuals since last quarter. (*See Figure 1 on next page*).

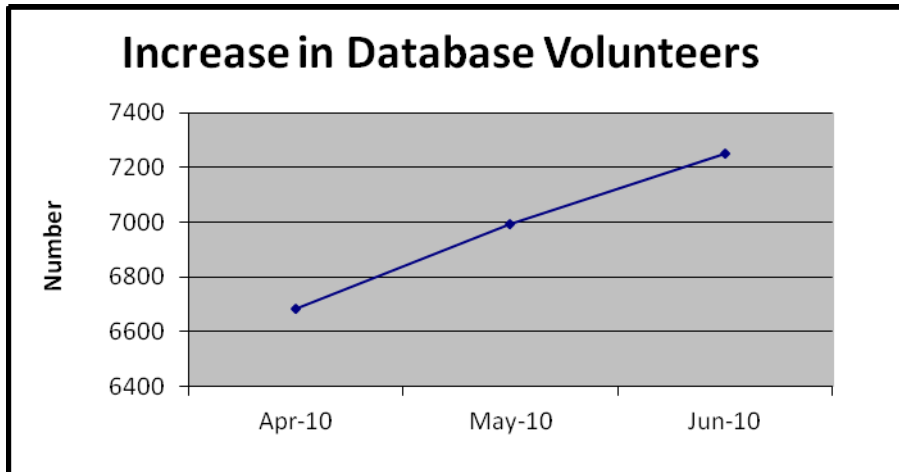


Fig. 1 above shows increase of 6% in the number of records in the database of volunteers.

Task 2. Manage, update, and administer an IVP Website.

During this quarter, a new tracking method was implemented. This new method provides a more in depth look at website activity. Results are as follows:

- The tracking method monitors the number of visits, page views as well as average time spent on the site and the first time visits each month. (See table below)
- The majority of the page visits and page views occur between the 14th and 19th of each month. This is also the time the newsletter is mailed out.
- An average of 1397 visits per month, an average of 3400 page views per month. (See Table 1 below.)

Table 1. Number of Website Visits

Period	Number of visits	Number of page views	Average time spent on site	First time visits
April 1, 2010-May 1, 2010	1,578	3,861	00:01:53	55.07%
May 1, 2010- June 1, 2010	1,556	3,926	00:01:57	53.41%
June 1, 2010-July 1, 2010	1057	2415	00:01:57	46.07%

Table 1 shows the number of visits to the website, pages viewed, time spent and first time visitors.

Task 3. Evaluate and revise, as appropriate, Standard Operating Procedures (SOPs) for all areas of interagency volunteer management.

The IVP team met three times during the past quarter. The agendas for the regularly scheduled meetings are included in the appendix and meeting minutes are posted on Grovesite.

During the regularly scheduled meetings the IVP team spent a considerable amount of time revising and updating the Interagency Volunteer Team Standard Operating Procedures manual as needed. The new Interagency Volunteer Team Standard Operating Procedures manual will be available in print on July 16th 2010.

Task 4. Evaluate and update strategies and tools for volunteer recruitment.

The IVP team continues to create and send out a monthly newsletter which includes information on how to volunteer for upcoming volunteer opportunities. These opportunities include episodic volunteer opportunities, as well as operation volunteer opportunities. The IVP team also continues to recruit volunteers through *volunteer.gov* and their own agency websites.

Table 2 highlights the number of volunteers recruited through Get Outdoors Nevada as well as the number of volunteers attending the events. For many of the events in which attendance was greater than the number of volunteers registered through Get Outdoors Nevada reflects additional recruitment efforts by the four agencies.

In addition, eight community outreach events were attended. Staffed by the Public Lands Institute, these events are an opportunity to personally meet and recruit new people to volunteering with Get Outdoors Nevada. Table 1 contains a summary of the contacts made. The Barrick Museum and the Live Well, Go Green events did not have any new additions to the mailing list because the audience for these events was primarily youth under age 15.

Table 2. Community Outreach Attendance April - June

Event Name	Number of Direct Contacts	Number added to Mailing List
Conservation Outreach Event	534	40
Red Rock Visitor Center Grand Opening	176	47
Clark County Children's Festival	25	14
Party for the Planet 2010	237	25
Barrick Museum	232	0
Live Well, Go Green	558	0
USFS Spring Cleaning	83	43
Neighborhood Sustainability Day	110	11

Table 2 shows the number of contacts made at community outreach events and the mailing list sign ups that resulted from these contacts.

Task 5. Support Agency Departments and SNAP Teams with conservation projects that require volunteer workforce on the public lands.

The IVP team continues to work with other SNAP teams to provide logistical support for volunteer events which are summarized by agency. Table 2 provides a summary of the events listed by date.

National Park Service Events: 5 events, 93 volunteers, 405 volunteer hours

Earth Day Beach and Eco Dive Clean Up

April 17, 2010—Lake Mead NRA- National Park Service

The interagency Volunteer Program collaborated with the National Park Service to recruit 63 volunteers for this event. Volunteers contributed 315 hours of service and removed 1,200 lbs. of trash and litter from the beach area.

Wasp Seed Collection Event

May 15, 2010 – Lake Mead NRA – National Park Service

The Interagency Volunteer Program assisted in recruiting 10 volunteers for this event. Volunteers contributed 30 hours of collecting native brittlebush seeds at Lake Mead NRA. The 10 volunteers collected 60 gallons of seed around the native plant nursery.

Wasp Seed Collection Event

May 22, 2010 – Lake Mead NRA – National Park Service

The Interagency Volunteer Program assisted in recruiting 12 volunteers for this event. Two volunteers were no shows and two volunteers dropped-in. Volunteers contributed 36 hours and collected six gallons of sweet brush at Lake Mead NRA.

Wasp Seed Collection Event

June 5, 2010 – Lake Mead NRA – National Park Service

The Interagency Volunteer Program assisted in recruiting eight volunteers for this event. Volunteers contributed 24 hours and collected 85 gallons of Sweet Brush and Bursage Seeds.

Wasp Seed Collection Event

June 12, 2010 – Lake Mead NRA – National Park Service

The Interagency Volunteer Program assisted in recruiting volunteers for this event. This event was cancelled because no volunteers signed-up.

Bureau of Land Management Events: 8 events, 403 volunteers, 1752 volunteer hours

Great Unconformity Clean-Up

April 8, 2010 – Great Unconformity, Frenchman Mountain – Bureau of Land Management

The Interagency Volunteer Program collaborated with the SNAP Anti-litter and Desert Dumping team (Don't Trash Nevada) and the Bureau of Land Management with their

Great Unconformity Clean-up event. The IVP program provided trash bags, water, and other supplies for this event as well as recruited 64 student volunteers from Bailey Middle School. Students contributed 256 hours learning about and helping to restore this area of geologic wonder. Students removed two cubic yards of broken glass from the area.

End of Horizon Ridge Parkway Clean-Up

April 10, 2010 – Horizon Ridge Parkway – Bureau of Land Management

The Interagency Volunteer Program collaborated with the Bureau of Land Management to recruit 34 volunteers for this event. Volunteers contributed 102 hours and removed 55 cubic yards of trash and debris from the area.

Earth Day

April 22-24, 2010 – Hollywood and Alto Residential Area – Bureau of Land Management

The IVP team collaborated with the Take Pride Interagency Program (Don't Trash Nevada) and the Bureau of Land Management on this event. The IVP team helped to recruit 131 volunteers for this three day event. Over the three days the 131 volunteers contributed 524 hours and removed 315 cubic yards of debris and litter from this area.

Red Rock Days Clean-Up

May 1, 2010 – Red Rock Canyon NCA – Bureau of Land Management

The Interagency Volunteer Program collaborated with the SNAP Anti-litter and Desert Dumping team (Don't Trash Nevada) and the Bureau of Land Management to recruit 50 volunteers for this event. Volunteers contributed 250 hours and removed 50 cubic yards of trash from this conservation area.

Great Unconformity Clean-Up

May 6, 2010 – Great Unconformity – Bureau of Land Management

The Interagency Volunteer Program collaborated with the SNAP Anti-litter and Desert Dumping team (Don't Trash Nevada) and the Bureau of Land Management to recruit 50 student volunteers from Bailey Middle School. Students contributed 200 hours learning about and helping to restore this area of geologic wonder. Students removed two cubic yards of broken glass from the area.

West Ann Road Clean-Up

May 15, 2010 – West Ann Road – Bureau of Land Management

The Interagency Volunteer Program collaborated with the Bureau of Land Management to recruit 33 volunteers for this event. Volunteers contributed 165 hours and removed 32 cubic yards of trash and debris from the area.

Las Vegas Blvd. and Agate Road Clean Up

May 22, 2010 – Las Vegas Blvd and Agate Rd Residential Area – Bureau of Land Management

The Interagency Volunteer Program collaborated with the SNAP Anti-litter and Desert Dumping team (Don't Trash Nevada) and the Bureau of Land Management with this

clean-up by recruiting 35 volunteers. Volunteers contributed 231 hours and removed 90 cubic yards of debris from a vacant BLM parcel adjacent to a residential area.

North Las Vegas Wash Mud Dune/ Corn Creek Clean-Up

June 26, 2010 – North Las Vegas – Bureau of Land Management and U.S. Fish and Wildlife Service

The Interagency Volunteer Program collaborated with the SNAP Anti-litter and Desert Dumping team (Don't Trash Nevada) and the Bureau of Land Management and U.S. Fish and Wildlife Service by recruiting 6 volunteers for this event. Volunteers contributed 24 hours and removed 36 cubic yards of debris from this heavily trashed area.

U.S. Fish and Wildlife Service Events: 2 events, 47 volunteers, 113 volunteer hours

Fairbanks Native Planting

April 10, 2010—Fairbanks Springs – U.S. Fish and Wildlife Service

The Interagency Volunteer Program assisted the Fish and Wildlife Service to recruit 12 volunteers to help with a re-vegetation project. Volunteers contributed 83 hours and planted 300 1-gallon pots of native grasses, ash trees, and aquatic plants adjacent to the newly restored Fairbanks spring outwash channel.

International Migratory Bird Day

May 22, 2010 – Pahrnagat NWR– U.S. Fish and Wildlife Service

The Interagency Volunteer Program assisted with the recruitment of volunteers for this restoration event. Thirty-five volunteers contributed 30 hours and created nine nesting boxes that were installed at various locations around Upper Pahrnagat Lake.

U.S. Forest Service Events: 2 events, 336 volunteers, 1344 volunteer hours

Spring Cleaning Clean up

May 15, 2010– Spring Mountains NRA – U.S. Forest Service

The Interagency Volunteer Program collaborated with the SNAP Anti-litter and Desert Dumping team (Don't Trash Nevada) and the U.S. Forest Service and recruited 310 volunteers, provided the Don't Trash Work Trailer, and helped staff the event with two UNLV PLI employees. Volunteers contributed 1,240 hours and removed 5,200 lbs. of trash for several Spring Mountains locales.

National Trails Day Clean Up and Restoration Event

June 6, 2010 – Spring Mountains NRA– U.S. Forest Service

The Interagency Volunteer Program recruited 26 volunteers for the U.S. Forest Service Sponsored National Trails Day event. Volunteers contributed 104 hours restoring, building, and maintaining trails at Sawmill Trailhead. Volunteers also removed two cubic yards of litter from the area.

Table 3 on the next page provides information about the seventeen volunteer events, which are listed chronologically.

Table 3. 2010 IVP Volunteer Events April - June

<u>Date</u>	<u>Agency</u>	<u>Location</u>	<u>Nature of Work</u>	<u>Number of</u>	<u>Number of</u>	<u>Total Volunteer Hours</u>
				<u>Recruited</u>	<u>Attended</u>	
Thur., 4/8/10	Bureau of Land Management	Great Unconformity	Clean-up	64	64	256
Sat., 4/10/10	Bureau of Land Management	Horizon Ridge Pkwy	Clean-up	50	34	102
Sat., 4/10/10	U.S. Fish & Wildlife Service	Fairbanks Springs NWR	Native vegetation planting	9	12	83
Sat., 4/17/10	National Park Service	Lake Mead NRA	Eco Dive and Clean-up	34	63	315
Thur.-Sat., 4/22-4/24/10	Bureau of Land Management	Hollywood Blvd and Alto Ave.	Clean-up	67	131	524
Sat., 5/1/10	Bureau of Land Management	Red Rock Canyon NCA	Clean-up	53	50	250
Sat., 5/6/10	Bureau of Land Management	Great Unconformity	Clean-up	50	50	200
Sat., 5/15/10	Bureau of Land Management	West Ann Road	Clean-up	19	33	165
Sat., 5/15/10	U.S. Forest Service	Spring Mountains NRA	Clean-up	65	310	1240
Sat., 5/15/10	National Park Service	Lake Mead NRA	Seed Collection	12	10	30
Sat., 5/22/10	National Park Service	Lake Mead NRA	Seed Collection	12	12	36
Sat., 5/22/10	Bureau of Land Management	Las Vegas Blvd and Agate Rd.	Clean-up	31	35	231
Sat., 5/22/10	U.S. Fish & Wildlife Service	Pahrnagat NWR	Restoration	4	35	30
Sat., 6/5/10	National Park Service	Lake Mead NRA	Seed Collection	8	8	24
Sat., 6/5/10	U.S. Forest Service	Spring Mountain NRA	Restoration	35	26	104
Sat., 6/12/10	National Park Service	Lake Mead NRA	Seed Collection	0	0 cancelled	0
Sat., 6/26/10	Bureau of Land Management/ U.S. Fish and Wildlife Service	North Las Vegas/Corn Creek	Clean Up	12	6	24
Totals			17 events	525	879	3614

Table 3 shows the details of the types of events that were conducted with the assistance of the IVP team from April to June, 2010.

Task 6. Evaluate, refine, enhance, and deliver interagency volunteer orientation and training program.

The IVP team started the initial stages of automating the volunteer orientation training class. PLI has contracted with the University of Nevada Las Vegas Distance Education program to complete this web-based, interactive training delivery system by December 31, 2010.

In addition, five trainings were held this quarter. Table 4 summarizes the trainings offered.

- 20 volunteers completed the First Aid and CPR training on April 10, 2010
- 3 volunteers attended the Bird Identification training on April 17, 2010
- 6 volunteers attended the Graffiti Removal training on April 17, 2010
- 8 volunteers attended the Reptile training on May 1, 2010
- 7 volunteers attended the Flower Identification training on June 12, 2010

Table 4. April – June 2010 Training

<u>Date/ Time</u>	<u>Event Name</u>	<u>Location</u>	<u>Description</u>
<i>Saturday, April 10 1:00 pm- 5:00 pm</i>	<i>First Aid and CPR Training</i>	<i>Lake Mead NRA</i>	<i>First Aid and CPR Training</i>
<i>Saturday, April 17 8:00 am – 2:30 pm</i>	<i>Bird Identification Training</i>	<i>Clark County Wetlands Park</i>	<i>Volunteer enrichment</i>
<i>Saturday, April 17 8:00 am – 2:30 pm</i>	<i>Graffiti Removal Training</i>	<i>Red Rock Canyon NCA</i>	<i>Volunteer enrichment</i>
<i>Saturday, May 1 2:00 pm- 4:30 pm</i>	<i>Reptile Training</i>	<i>Red Rock Canyon NCA</i>	<i>Volunteer enrichment</i>
<i>Saturday, June 12 9:00 am- 2:00 pm</i>	<i>Flower Identification Training</i>	<i>U.S. Forest Service Building</i>	<i>Volunteer enrichment</i>

Table 4 shows the details of the types of trainings that were scheduled by agencies in April - June of 2010.

Task 7. Identify possible grant and donation opportunities to help support and sustain the program.

The IVP project manager has been searching for appropriate donations and grants to help support and sustain the program. While no grants have been identified, small donations from community organizations have helped offset some minor costs. The following is a list of the donations received:

- Costco, Centennial \$25 gift card
- Trader Joes, Summerlin 1 case of water, 1 bag oranges, 1 bag apples
- Whole Foods, Ft. Apache 6 coolers

The IVP project manager and the IVP team lead have submitted a time only extension to SNPLMA.

In addition, the IVP team lead, on behalf of the IVP team, has requested a one year CESU extension with UNLV PLI.

Task 8. Plan and implement volunteer recognition initiatives and events.

During volunteer appreciation week (April 19-25) the IVP team hosted their first annual *Volunteer Appreciation Ice Cream Social*. The Ice Cream Social was held at the Lake Mead Water Safety Training Building on April 30th from 6-8pm. Accomplished local artist Sharon Schafer presented “The Art of Nature: Images of Southern Nevada”. The IVP team reviewed the lessons learned and successes of this event and has decided to host future ice cream socials as a means to recognize volunteers.

The IVP team continues to spotlight a volunteer for his/her outstanding service in the monthly newsletter. This newsletter is sent to approximately 3500 volunteers and hundreds of agency staff per/month.

Initial planning for the October Volunteer Recognition banquet has begun. As of the time of this report the banquet will be held at the University of Nevada, Las Vegas on October 16th 2010. Subsequent planning for the banquet will continue throughout the next quarter.

SNAP team leads, agency volunteer coordinators, and staff have been sent volunteer award nominations to be returned by close of business, August 27th, 2010. The IVP team will make selections of Volunteer recognition award winners on September 9th, 2010.

Submitted by:

Margaret N. Rees, Principal Investigator

Date: 6/30/10

Appendix

AGENDA -IVP Meeting

Date: April 8, 2010

Meeting Location: Red Rock Canyon Administrative Building – “the green one behind the cinder block wall”

Meeting Called By: Nancy Bernard (NPS) and Dan Chase (PLI)

Attendees: Jim Cribbs (BLM) & Mark Tanaka-Sanders (BLM)
Angelina Yost (USFW)
Amy Nichols (USFS)

9:00 – 9:30	Round Table All Share what has been happening in the last few weeks regarding the Interagency Volunteer Program
9:30 – 9:45	Review Meeting Minutes Dan Provide feedback regarding the meeting minutes and accepts or changes made
9:45 – 10:00	May Newsletter Dan Team reviews newsletter and provides feedback
10:00 – 10:15	Break
10:15 – 10:45	Ice Cream Social Update Dan Provide team with information regarding the social <ul style="list-style-type: none">• Invitations• What role does IVP play?• Federal Managers• Set-up, event logistics and clean-up
10:45 – 10:50	Banquet – Update Dan Provide update about progress
10:50 – 11:00	IVP Training Update Jim Provide feedback to the team
11:00 -11:15	Time extension for Round 6 and CESU extension Updates Nancy and Dan Provide the team with status
11:15 – 11:45	Orientation Automation - Update Dan What are some options? How much will it cost us? & Who can do it?

11:45 – 12:00	May Orientation Training Nancy Where will the training be held? Who will be present at the training? Who does what section?
12:00 – 1:00	Lunch
1:00 – 1:15	Quarterly Report Nancy New process for quarterly reporting – need information for template created at our last meeting
1:15 – 3:00	SOP Review Nancy Review sections and provide feedback on section III – Volunteer Recognition. If we have time we will begin on section II – Volunteer Training. Please bring your copy of the SOP with comments so we can discuss.

Action Items to bring with you at our next meeting:

1. Bring your copy of the IVP SOP book with comments for sections III and possibly section II.
2. Bring your calendar

Meeting Locations –

Angelina	Nancy	Amy	Jim
January 14	February 11	March 4	April 8
IA Building – F&W	NPS HQ Conf Rm	IA Building – FS	Red Rock
May 13	June 10	July 8	August 12
IA Building – F&W	NPS HQ Conf Rm	IA Building – FS	Red Rock
September 9	October 14	November 4	December 9
IA Building- F&W	NPS HQ Conf Rm	IA Building - FS	Red Rock

AGENDA -IVP Meeting

Date: May 21, 2010

Meeting Location: Interagency Building – Fish and Wildlife Conference Room

Meeting Called By: Nancy Bernard (NPS) and Dan Chase (PLI)

Attendees: Jim Cribbs (BLM) & Mark Tanaka-Sanders (BLM)
Angelina Yost (USFW)
Amy Nichols (USFS)

Guest: Christine Ditzler

9:00 – 10:30	Automation of the IVP Orientation Program Dan Christine Ditzler, Instructional Designer, with UNLV will discuss with the team several options of how to automate the IVP Orientation Program. Team will provide feedback on how to proceed.
10:30 – 10:40	Break
10:40 -10:45	Review Meeting Minutes Dan Provide feedback regarding the meeting minutes and accepts or changes made
10:45 – 10:50	July Newsletter Dan Team provides feedback on the July newsletter.
10:50 – 11:15	Ice Cream Social Update Dan Team provides feedback on the ice cream social.
11:15 – 11:20	Carp Rodeo Angelina and Dan Team discusses placing an ad for the carp rodeo
11:20 – 11:35	Communications Plan for FWS & Friends Group Angelina Angelina provides team with information developing a communication plan.
11:35 – 12:00	Round Table All Share what has been happening in the last few weeks regarding the Interagency Volunteer Program
12:00 – 1:00	Lunch

1:00 – 1:30	Banquet – Update Dan and Joanne Provide update about progress and process
1:30 – 2:00	Time extension for Round 6, CESU extension, and Quarterly Report Updates Nancy Provide the team with status. Discussion on how to report events and recruitment efforts.
2:00 – 3:00	SOP Review Nancy Review sections and provide feedback on section I – Recruitment. Please bring your copy of the SOP with comments so we can discuss.

Action Items to bring with you at our next meeting:

1. Bring your copy of the IVP SOP book with comments for sections I.
2. Bring your calendar

Meeting Locations –

Angelina	Nancy	Amy	Jim
January 14	February 11	March 4	April 8
IA Building – F&W	NPS HQ Conf Rm	IA Building – FS	Red Rock
May 21	June 10	July 8	August 12
IA Building – F&W	NPS HQ Conf Rm	IA Building – FS	Red Rock
September 9	October 14	November 4	December 9
IA Building- F&W	NPS HQ Conf Rm	IA Building - FS	Red Rock

AGENDA -IVP Meeting

Date: June 10, 2010

Meeting Location: NPS – Lake Mead Headquarter’s Conference Room

Meeting Called By: Nancy Bernard (NPS) and Dan Chase (PLI)

Attendees: Jim Cribbs (BLM) & Mark Tanaka-Sanders (BLM)
Angelina Yost (USFW)
Amy Nichols (USFS)

Guest: Christine Ditzler

9:30 – 10:00	Round Table All Share what has been happening in the last few weeks regarding the Interagency Volunteer Program
10:00 -10:15	Review Meeting Minutes Dan Provide feedback regarding the meeting minutes and accepts or changes made
10:15 – 10:30	Newsletter – July and August Dan Team provides feedback on the July newsletter.
10:30 – 10:45	Break
10:45 – 11:00	Banquet – Update Dan and Joanne Provide update about progress and process
11:00 – 11:15	Carp Rodeo Angelina Update team on what is happening
11:15 – 11:30	Trail Watch Jennifer Winston Provide team with information on Trail Watch program progress and what the next steps are for the River Mountain Trail Loop.
11:30 – 11:45	Time extension for Round 6, CESU extension, and Quarterly Report Updates Nancy Provide the team with status. Discussion on how to report events and recruitment efforts.
11:45 – 12:00	Maria Marinch’s Services Dan Discuss whether we want to keep Maria Marinch services for IVP?

12:00 – 1:00

Lunch

1:00 – 2:00

What is an IVP Event?

Nancy

What constitutes as an IVP Event? Team needs to decide since this is a issue of being too successful.

2:00 – 3:00

SOP Review

Nancy

Review sections and provide feedback on section I – Recruitment. Please bring your copy of the SOP with comments so we can discuss.

Action Items to bring with you at our next meeting:

1. Bring your copy of the IVP SOP book with comments for sections I.
2. Bring your calendar

Meeting Locations –

Angelina	Nancy	Amy	Jim
January 14	February 11	March 4	April 8
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