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# Tapping Technical Services for IR Engagement

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# TAPPING TECHNICAL SERVICES for IR ENGAGEMENT

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### **Current Situation**

- . Shrinking budgets
- . Loss of/or shifted personnel
- . Serial research databases -> majority of library purchases
- . Changing technical services priorities and job descriptions:
  - . Fewer items to catalog
  - . Focus on processing repository-bound intellectual content
- . Institutional repositories (IRs) are expanding—welcome staff with existing and useful skills

### **Tech Services Staff Skill-Set**

- . Complements IR workflow
  - . Metadata experts
  - . Collection policies
  - . Rights management and permissions
  - . Collect various statistics
  - . Persistent identifiers
  - . Project management
  - . Search engine optimization (SEO)
  - . Editing skills

### **Drupal™ Database**

- . A value-added shared repository communication tool
- . Workflow process: Manages communication and tracking
  - . IR manager/admin adds content and details of new items (priority, due date, IR URLs)
  - . Processing, by whom, any quality control remarks
  - . Projects listed by item type, blog-like communication, email notifications to all
- . More staff IR involvement on the horizon
- . Created in-house by Manager of Technical Services and Husband
- . Will be shifted over to Libraries' Drupal™ installation