Tapping Technical Services for IR Engagement

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TAPPING TECHNICAL SERVICES for IR ENGAGEMENT

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Current Situation

- Shrinking budgets
- Loss of/or shifted personnel
- Serial research databases -> majority of library purchases
- Changing technical services priorities and job descriptions:
  - Fewer items to catalog
  - Focus on processing repository-bound intellectual content
- Institutional repositories (IRs) are expanding—welcome staff with existing and useful skills

Tech Services Staff Skill-Set

- Complements IR workflow
  - Metadata experts
  - Collection policies
  - Rights management and permissions
  - Collect various statistics
  - Persistent identifiers
  - Project management
  - Search engine optimization (SEO)
  - Editing skills

Drupal™ Database

- A value-added shared repository communication tool
- Workflow process: Manages communication and tracking
  - IR manager/admin adds content and details of new items (priority, due date, IR URLs)
  - Processing, by whom, any quality control remarks
  - Projects listed by item type, blog-like communication, email notifications to all
- More staff IR involvement on the horizon
- Created in-house by Manager of Technical Services and Husband
- Will be shifted over to Libraries’ Drupal™ installation