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## Changing the Way We Work

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## Review: Changing the Way We Work

*Changing the Way We Work*, Boule's resource-packed *Library Technology Report*, contains a thoughtful discussion of technology-enhanced work presented with concrete examples, lessons learned, and specific technology resources for library evaluation. The book's first chapter highlights five case studies that distill the experiences of early adopters who have utilized technology tools on major projects. The following chapter delves deeper into detailed descriptions (with URLs) for several free or low cost tools, including IM/chat clients, blogging/wiki platforms, web-based project management tools, and web conferencing applications. While technology implementers and virtual teams are a primary audience for this report, possibly the most helpful section is the "Best Practices" chapter that will undoubtedly appeal to nearly every employee who has ever served on a committee. The report excels in reaching beyond the expected audience of "next generation" or "techie" librarians, encouraging the broader organizational culture of all libraries to consider utilizing flexible and empowering tools. Boule provides insight and practical advice to help readers choose appropriate tools to support multi-channel communication, experimentation and learning, and overall productivity. Indeed, the way we work is — and should be — changing. This publication serves as an introduction to supporting and extending the workflows of the future.

--Cory Lampert