CLARK COUNTY
SOCIAL SERVICE

H.O.P.E.
Homeless Outreach
Project Evaluation
The COACH (County Outreach Assistance to the Chronically Homeless) Team manages the Social Security H.O.P.E. grant to assist the eligible disabled chronically homeless to apply for SSI and Social Security Disability.

H.O.P.E. can also assist eligible disabled chronically homeless clients who are in suspense or terminated from their SSI/SSD benefits.
The Coach Team

- Darryl Martin - Director
- Debra Donahue - Manager
- Jeanie Rhoads - Management Analyst
- Susan Little - Social Work Supervisor
- Carolyn Zirkle - Social Work Specialist
- Shean Abrams - Social Work Specialist
- and COACH Outreach Workers
H.O.P.E. Eligibility

- Must be a citizen or qualified legal permanent United States resident
- Must be chronically homeless* with a one year disability statement
- Have not applied for SSI and/or Social Security Disability
- Has been suspended or terminated from SSI or Social Security Disability
Social Security's definition of "Chronically Homeless"

An adult or child with one or more disabilities AND homeless for at least one year or have multiple periods of homelessness in a multi-year period under the following types of conditions:

- in places not meant for human habitation (cars, parks, sidewalks, streets, abandoned buildings)
- in an emergency shelter, in transitional or supportive housing for homeless persons who originally came from the streets or emergency shelters
- in any of the previously mentioned places but is spending a short time in a hospital or other institution
- in an institution such as mental health or substance abuse treatment facility or jail/prison and is being discharged within the near future but has no permanent address or resources/support networks to find housing on discharge
- living "doubled up" with friends or relatives or in permanent housing with a high likelihood that the permanent housing status would not continue without any ongoing means of support which would be provided if the applicant were to be entitled to SSI or SS disability
Required Documents

- A completed H.O.P.E. Outreach Referral Form

- A one year disability statement from a Medical Doctor
H.O.P.E. Program Benefits:

- Case management
- Assistance with the Social Security application & process
- A replacement id and birth certificate
- Transportation to/from and assistance with the Social Security office visits
- Transportation to and from Doctor's appointments
- Assistance with the Medicaid & Food Stamp applications
- DAS (rental assistance)
- MAS (medical assistance) with an assigned worker on an appointment basis
- Assistance and referrals to other agencies to help meet the client's needs
H.O.P.E. Application Process

- Call Carolyn Zirkle for referral form at 455-7299

- Completed forms can be mailed or faxed to Carolyn Zirkle @ Clark County Social Service, 2432 North Martin Luther King Blvd., North Las Vegas, NV 89030, fax number 455-7212
General Guidelines for DAS ("the rental voucher")

- US citizen or lawful US resident
- Clark County resident
- No income, assets, or resources
- Not currently receiving financial assistance from any other source
- Application(s) from all other financial assistance programs are considered prior resources (UIB, TANF, Child Support, Social Security, etc.)
- Actively seeking employment or a current disability statement
DAS Covered Services

- Rent, mortgage and other housing related expenses.
  - Household of 1 ~ up to $369.17
  - Household of 2 ~ up to $497.50
General Guidelines for MAS (The Medical Program)

- US citizen or lawful US resident
- Clark County resident
- Not currently receiving medical assistance from any other medical assistance program or insurance
- Income and asset guidelines apply (assets are limited to $500 non-senior, $2000 disabled or senior individual, $3000 disabled or senior couple)
- Application(s) pending for all other medical assistance programs are considered prior resources (Medicare, Medicaid, Nevada Check Up, VA medical, etc.)
MAS Covered Services

- Prescription Drug Coverage
- Outpatient Care
- Inpatient Hospital Care
- X-Rays and Laboratory Services
- Durable Medical Equipment (wheelchair, cane, oxygen, etc.)
Commonly Requested Verifications For All Programs

- Picture ID for each adult household member (birth certificates and Social Security cards for minors)
- Proof of Immigration status
- Income verification for each household member
- Termination or layoff notice
- Residency (rent receipt, lease agreement, mortgage statement)
- Eviction notices
- Verification of assets/resources owned,
- Bank statements (last 3 months)
- Utility bill(s) and/or shut off notice(s)
- Verification of pending status for prior resource(s)
- Medical expenses paid or unpaid
- Divorce Decrees/Custody Agreements/Guardianship Papers
Office Locations

- **Pinto**
  1600 Pinto Lane  455-4270

- **Community Resource Center**
  2432 N. Martin Luther King  455-7208

- **Cambridge**
  3900 Cambridge Street  455-8687 or 455-8639

- **Henderson**
  750 S. Boulder Hwy. Suite C

- **Other Rural Areas**
  call 1-800-492-3177 x7208 for locations and office hours