

Appendix

NACCHO SURVEY

Quality of Life Questions

The following information is generally collected through a community survey, which can be conducted by telephone, in person, or by mail. This information may also be collected through focus groups, informal discussions, or other community gatherings.

Record the responses to the 12 questions below. If gathering the information through a survey, consider eliciting responses through a Likert scale (i.e., 1 – 5 with 1 being low and 5 being high.)

If gathering the information in-person (i.e., via focus groups, informal discussions, or other mechanisms), use open-ended questions. Engage the community in an in-depth discussion (through focus groups, community dialogues, or town hall meetings) about the 12 questions. Explore the following issues for each question:

1. What is the preferred future?
2. What is the current reality?
3. What are the gaps, leverage points, or strategic opportunities?

Total # of Community Residents Surveyed: _____

Quality of Life Questions	Likert Scale Responses (1 to 5, with 5 being most positive)
1. Are you satisfied with the quality of life in our community? (Consider your sense of safety, well-being, participation in community life and associations, etc.) [IOM, 1997]	
2. Are you satisfied with the health care system in the community? (Consider access, cost, availability, quality, options in health care, etc.) [IOM, 1997]	
3. Is this community a good place to raise children? (Consider school quality, day care, after school programs, recreation, etc.)	
4. Is this community a good place to grow old? (Consider elder-friendly housing, transportation to medical services, churches, shopping; elder day care, social support for the elderly living alone, meals on wheels, etc.)	
5. Is there economic opportunity in the community? (Consider locally owned and operated businesses, jobs with career growth, job training/higher education opportunities, affordable housing, reasonable commute, etc.)	

6. Is the community a safe place to live? (Consider residents' perceptions of safety in the home, the workplace, schools, playgrounds, parks, the mall. Do neighbors know and trust one another? Do they look out for one another?)	
7. Are there networks of support for individuals and families (neighbors, support groups, faith community outreach, agencies, organizations) during times of stress and need?	
8. Do all individuals and groups have the opportunity to contribute to and participate in the community's quality of life?	
9. Do all residents perceive that they — individually and collectively— can make the community a better place to live?	
10. Are community assets broad-based and multi-sectoral?	
11. Are levels of mutual trust and respect increasing among community partners as they participate in collaborative activities to achieve shared community goals?	
12. Is there an active sense of civic responsibility and engagement, and of civic pride in shared accomplishments?	

Agencies Represented in Large Group Meetings
Access to Healthcare
Adam's Place for Grief
Alternatives for Women
American Lung Association
American Rehabilitation Corporation
Atkins Global
Catholic Charities
Children's Hospital of Nevada
Christ the King Community
City of Henderson
City of Las Vegas
City of Las Vegas-Office of Administrative Services
City of North Las Vegas
Clark County Fire Department
Clark County School District Safe Routes to Schools/Partnership Office
Clark County School District School-Community Partnership Program
College of Southern Nevada
College Park Rehab Center
Congressman Joe Heck's Office
Desert Research Institute
Division of Child and Family Services
Family To Family Connection
Harry Reid's Office
Health Services Coalition
HealthInsight
Henderson Fire Department
Huntridge Teen Clinic
IvanpahValley.com
Laborers International Union Local 872
Las Vegas Metro Police Department
Las Vegas Urban League
Latin Woman Day
League of Woman Voters of Nevada
Luz Community Coalition
Medic West Ambulance
Medical Community/Organized Labor
Nellis Air Force Base Public Health
Nevada 2-1-1
Nevada Health Centers, Inc. - Las Vegas Outreach Clinic
Nevada Hispanic Nurses Association

Agencies Represented in Large Group Meetings
Nevada Institute for Children's Research & Policy
Nevada PTA
Nevada State College School of Nursing
Outside Las Vegas Foundation
Private Citizens (Consumers)
Progressive Choices
Regional Transit Commission
Regional Transportation Commission
SEIU
Shelley Berkley's Office
Southern NV Adult Mental Health Services Providence Behavioral Health
Southern Nevada Black Nurses Association
Southern Nevada Center for Independent Living
Southern Nevada Health District
State of Nevada SNAMHS
Straight from the Streets
The Lincy Institute
UMC
University of Nevada Cooperative Extension
UNLV
UNLV Public Health Graduate Student
UNLV School of Nursing
UNLV School of Social Work
UNLV Student
UNLV Student Health Center
UNLV-Division of of Educational Outreach
UNLV-SCP
YMCA

Focus Group/Interview Participants

CCSD school nurses
Print/online media
Social workers

Assets

1. Contributions of history: What makes you proud?

- “Rebels”- Battle born state
- 5th St. School
- Adaptability
- Affordable living
- Area 51
- Atomic test sites
- Brand identity-global
- Bridge across Colorado River
- Building Hoover Dam/ Lake Mead
- Can do attitude
- CASA
- Celebration of diversity (culture, ethnic, race)
- Dam
- Development
- Diversity
- Downtown Las Vegas
- Elvis x 2
- Entertainment capital of the world
- Entertainment pioneers/innovators
- Fine dining
- Fremont experience
- Gaming
- Gaming trendsetters
- Growth (economic, technical)
- Highest rate of gold LEED certified buildings
- Historic regions
- Historic West Side
- Innovators in water conservation
- Lake Mead
- Las Vegas known throughout world
- Libertarian
- Life beyond the Strip
- Low taxes
- Mining
- Mob/Mafia x 2
- Mojave
- Mormon Fort
- Museums
- National parks
- NHA
- Old Spanish Trail
- Paiute
- Petroglyphs
- Pioneers, settlers
- Preservation of cultures
- Ranching
- Red Rock
- Showgirls
- Solar array at Boulder City
- Springs Preserve
- St Jude’s
- Stratosphere
- Sunset park
- The Las Vegas strip
- UNLV
- Valley of Fire
- Wedding chapels
- Wetlands
- Wild horses

2. Future Plans

- 100 mile loop trail around valley
- 215 bike trail
- 44 miles of trail at Sloan Canyon
- ACA- Prevention and Public Health Trust Funds
- Broad –based taxes
- Business diversity
- Business diversity downtown
- Children's museum
- Choice neighborhood development
- City water treatment
- Clean energy jobs
- Cleveland Clinic Brain Institute
- Community transformation grants
- Completion of 215
- Crime free corridor downtown partnership
- Downtown redevelopment/Zappos
- Facility- Nellis AFB
- Future aviation plans
- Future collaboration with public/private
- Healthcare center Henderson/ Health village
- High speed rail x 2
- Improved urban planning (e.g., Town Square, The District, City Center)
- Interstate 11 to Phoenix
- Lottery
- Medical tourism
- Mob museums
- More bike trails
- More federal grants to NV
- More federally qualified health centers
- Nevada Health Center W. Las Vegas
- New City Hall
- New police headquarters
- New VA hospital
- Opening of airport expansion
- Parks promotion of healthy lifestyle
- Private university expansion
- Refurbish America
- Renewable energy (sustainability center)
- Ruvo brain institute
- School based health centers
- Smith Center for the Arts x2
- Solar projects
- Sport franchise/arena
- Sports arena
- Tivoli village
- UMC teaching hospital
- Union village
- UNLV north expansion
- VA hospital
- Volunteers in Medicine clinic expansion

3. Informal sector assets: Local resident skills, passion, experiences

- Advocates- Ed., patient, vets, etc.
- Animal rescue groups
- Artist, first Friday. Vegas Streets
- Artists
- Birders
- Brand name recognition (Vegas)
- Celebrity – (Andre Agassi, Donny and Marie, etc.) x 2
- CERT
- Church and outreaches
- Church volunteers/ All volunteers
- Community centers
- Community events/festivals
- Community garden- Tonopah
- Continuing Ed. Classes.
- Cultural history
- Desert gardening
- Donations to community-philanthropy
- Entertainers
- Farmer's Markets
- Habitat for Humanity
- Health fairs
- Hope chaplains
- Knowledge of retired professions
- Master gardeners
- Mayor Goodman
- Meet up groups
- Osher Lifelong Learning Inst.
- Outdoor Las Vegas Foundation
- Park ambassadors
- Professional backgrounds
- Professional organizations
- PTA
- Retirement communities/retirees
- Score and AARP
- Sports tournaments
- Stroke share givers-
- Support groups
- The Strip
- Tourism
- Volunteers
- Weather/ environment

4. Public sector assets

- Airport
- Brookings Institute West
- CC DJJS (Clark County Department of Juvenile Justice Services)
- CCSD x 2
- City of LV
- City/county social services
- Communities in School with CCSD
- Community centers
- Congressional offices
- Congressman's office
- Courts
- DETR (Department of employment training and rehabilitation)
- Division of child and family services
- Division of Mental Health and Developmental Services
- DRC (Desert Regional Center)
- Easy access to politicians x 2
- F2F- Family to Family
- Family resource centers
- Family services- social services
- Family ties
- Fire department/ Police
- Fire Departments (LV/CC/BLV/Henderson)
- Government building
- Head Start
- HELP of SN
- Homeless- COC- Family Promise
- Hospital/ Mental health (UMC/ Children's hospital of NV)
- HUD (Housing and Urban Development)
- I-15
- KNPR
- Libraries x 2
- Lincy Institute
- Local government
- LVMPD (Other police Depts. too!)
- Mayor/public officials
- Medical reserve Corps
- Metro PD
- Natural history museum
- Neighbor Medication Services
- Neighborhood services dept./LV/NLV
- Nellis AFB x 2
- Nellis AFB- Air show
- Nevada 2-1-1
- O.C.C. (Operation Christmas Child)
- Parks and recreation/recreation centers x 2
- Public health
- Public hospitals
- Public works
- Red Rock – hiking/ outdoor activity x 2
- RTC (Regional Transportation Commission) x 2
- School nurses
- School-based health centers
- Senior development- Sr. Centers
- Social services
- Southern Nevada Health District x 2
- Southern Nevada Regional Planning Coalition
- Southern Nevada water authority
- Springs Preserve, Spring Mtn.
- State welfare dept.
- Transportation/RTC
- UMC hospital
- UMC-CHN

- University of Nevada extension service
- UNLV (Children's Health Policy Research Institute)
- UNLV Saltman Center for Conflict Resolution at the Boyd School of Law
- UNLV, CSN, NV State, Higher Ed (UNR too!), DRI
- UNLV/community colleges. NSC
- UNLV
- VA

5. Private Sector Assets

- Access to healthcare network (AHN)
- Airline industry
- Angel food
- Aramark food service
- Benevolent individuals
- Cadre of licensed medical professionals
- Casinos x 2
- Citizen emergency response teams
- Citizen police and fire academies
- Community leadership
- Convention centers
- Corporate diversity programs
- Corporations
- Entrepreneurship
- Facebook/ twitter/ blogs
- Faith based services
- Financial institutions
- Foundations
- GE
- Goodwill
- Health clubs
- Hospitals
- Hotels
- Insurance (life and health)
- Jobs
- Local publications
- Luvit Custard
- LV marathon
- Media x 3
- NASCAR
- Newspaper (RJ, Citylife, Sun, Promotion, Vegas)
- Nonprofit board membership
- Operation Christmas Child
- Philanthropy and matching funds
- Private schools
- Progressive Choices Inc
- Rescue mission
- Restaurants (Celebrity Chefs)
- Senior citizen centers
- Shade Tree
- Some home builders
- Starbucks
- Stroke centers of excellence
- Tourism/ gaming/ shopping
- Touro University
- Touro university- clinic
- Town Square
- TV and radio station PSAs
- Unions
- University of Southern Nevada
- Used book stores
- Volunteers
- Walmart/Target/Albertsons/ Smith's (donations/partnerships)
- World Market Center
- Youth sport leagues
- Zappos x 2

6. Voluntary Sectors Assets: Clubs, churches, networks, non-profits

- AA/NA/GA/Al-anon
- AARP
- Access to healthcare network
- AFAN(Aid for AIDS of Nevada) x 2
- After school all stars
- AIDS services organization
- Americorps
- Americorps and Vista
- Angel food ministries
- ANN- Alliance of Nevada Nonprofits
- Baby's Bounty
- Big Brothers Big Sisters
- Boys and Girls Clubs
- Boys Scouts/ Girls Scouts x 3
- Catholic Charities x 2
- Catholic War Veterans
- CCSD
- CCSS (Clark County Social Services)
- City/County entities
- Clinics in Schools
- Community gardens
- Community in Schools (CIS)
- Community Partner for Better Health
- Consumer credit counseling
- Conventions
- Corporate volunteers
- Court-appointed special advocates (CASA)
- DAV
- Deseret Industries
- Desert Regional Center
- Faith based (LV Interfaith Sponsor committee)
- Faith United
- Firefighter Burn Foundation
- Food banks
- GMEB (?) Church HIV program
- Goodwill
- Habitat for Humanity
- Help of Southern Nevada x 2
- Helping Kids
- Hope chaplains
- Hope link
- Huntridge Teen Clinic x 2
- Jewish Family Services
- KCNV
- KNRP
- Law enforcement explorers
- Leid Animal Shelter
- Lutheran Family Services
- LV Rescue Mission
- Mammogram bus
- March of Dimes
- Meals on Wheels
- Medical reserve corp.
- Medical Reserve Corps
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- Medicine cabinet
- Metro volunteers
- Nature Conservancy
- Nevada 211
- NV Homeless Alliance x 2
- NV Partnership for Homeless Youth
- NVHC (Nevada Health Centers)
- NVPEP
- Opportunity Village x 3
- Outside Las Vegas Foundation
- Partners for a Healthy Nevada
- Partnerships for youth at risk
- Project Homeless Connect
- PTA
- Public Education Foundation
- R.O.C.K.
- Race activities/ Rugby tour
- Red Cross
- Registered neighborhood communities

- Retirement communities
- Rotary
- S.A.F.E. Kids
- Safe Kids
- Safe Nest
- Salvation Army
- Senior companions
- Shannon West Homeless Youth Center
- Special Olympics
- Sports clubs
- Spring Board
- Street Teens
- Student volunteers
- Support groups (AHA, ACS, ALZ, ALA, etc.)
- The Center GBLT orgs.
- Three Square x 3
- United Way x 3
- Victory Outreach
- Vietnam Vets
- Voc. Rehab
- Volunteer center of SN
- Volunteers in Medicine of Southern Nevada x 2
- YMCA
- YMCA/YWCA
- Youth sports